



# Annual Report 2010

Fiscal Year: April 2010 — March 2011

*Improving the Health and Quality of Life  
Of the Communities We Serve*

# Who We Are

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## Our Mission

Terry Reilly is a community based non-profit corporation which is dedicated to providing quality, comprehensive health care. The services shall be provided in an accessible and affordable manner to all persons regardless of age, sex, ethnicity, or economic situation. Particular attention shall be given to people who might have difficulty obtaining care elsewhere due to rural isolation, financial barriers, or cultural sensitivity. Terry Reilly shall function as a business in such a manner as to be fiscally responsible to the corporate interests and the interests and obligations of the patients. Terry Reilly shall strive to improve and expand the services. The corporation shall remain flexible in the health care marketplace and explore new organizational structures and health related financial enterprises.

## Our Core Values

- Service to the Underserved
- Integrity/Honesty
- Excellent Care That's Affordable
- Accessibility
- Social Justice (Including Advocacy and the Right to Wellness and Health)

## Our Vision

We will assure that no one in our communities will go without needed health care.

## What Makes Terry Reilly Special?

Terry Reilly is a private not-for-profit organization providing **quality care to all**, with discounted fees available, based on family size and income. Services are available in English and Spanish as well as other languages. Terry Reilly is committed to serving all people but especially populations facing barriers elsewhere, such as the uninsured, migrant and seasonal farm workers, and the homeless. Terry Reilly is governed by the communities it serves through a representative board of directors.

**Annual Report Acknowledgments** Our special thanks to volunteer Fran Milsop for taking many of the photos used in this report, as well as donating her journalistic talents in interviewing, writing, and editing.

# Terry Reilly Highlights

## For Calendar Year 2011:

- Gave \$6,302,816 in sliding fee discounts to our patients, an integral part of making primary medical, dental, and mental health care affordable and accessible.
- Provided quality primary health care to over 30,500 persons, 64% of whom lacked health insurance.
- Served 1,800 homeless adults and children through our clinics in Nampa and Boise.
- Increased by 3% the number of migrant or seasonal farm worker children or adults who received care, to 3,295.
- Delivered 18,867 comprehensive dental visits to 8,446 adults and children; see highlight pg 8.
- Made quality mental health care affordable to 2,843 persons, a 2% increase from the previous year.
- Provided 21,200 treatment visits to 1,560 victims of sexual or physical abuse and offenders through Terry Reilly SANE Solutions. Provided 2,200 group treatment visits to offenders in prison.
- In addition to these outpatient services, provided 1,306 admissions for crisis mental health and detoxification services at Allumbaugh House; see pg. 6 for details.

## For Fiscal Year End 2011 (April 1, 2010 – March 31, 2011):

- Helped 1,068 of our neediest patients access primary medical, dental, mental health, and pharmacy services through financial assistance from the Terry Reilly Zero Pay Fund.
- Celebrated the completion of the capital campaign for Terry Reilly's clinic in Marsing, which resulted in a new X-ray wing and counseling suite. From its installation in late July to the end of March, the Marsing X-ray has taken 350 X-rays for diagnosis and monitoring of acute and chronic conditions. Patient satisfaction has increased as they can get this service without leaving their community.
- Awarded the 2010 Bob LeBow Community Health Award to former Terry Reilly Executive Director Erwin (Ern) Teuber for his 23 years of leadership, which included significant expansions of



*Danny Hernandez getting young patient ready for an X-ray from the new Marsing Clinic machine.*

medical, dental, and behavioral health programs at Terry Reilly.

- Enrolled over 170 women for breast cancer screening through the Susan G. Komen for the Cure program, a 256% increase over the 69 enrolled last fiscal year, thanks to an additional grant received last fall targeting patients in our rural clinics.
- Announced at a Friends of Terry Reilly event that Terry Reilly would be a FUNDSY 2012 co-beneficiary with the Idaho Humane Society.



*Vickie Chaney, FUNDSY Executive Director, announces Terry Reilly as a 2012 beneficiary as Executive Director Tim Brown looks on.*

# Board of Directors 2011

## Board of Directors 2011



*Mike Duggan  
Chairperson*



*Erik Johnson  
Vice Chairperson*



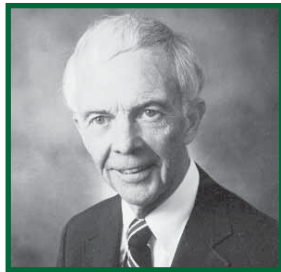
*Diane Markus  
Secretary-Treasurer*



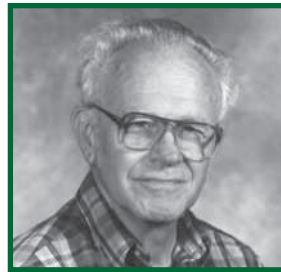
*Rosie Delgadillo Reilly  
MEd, LCPC, Past Chairperson*



*Helen Carter*



*Fred Helpenstell, MD*



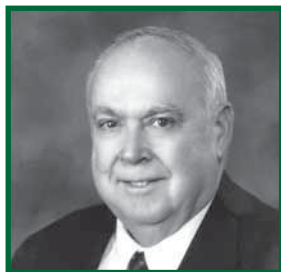
*Charles Marsh, MD*



*Jazmin Mendez*



*Robyn Page*



*Bob Ring, MD*



*Valerie Steffen, Ph.D.*

*Not Pictured:  
Dennis Smith  
Terrance Trosin*

The Board of Directors leads efforts to maximize services to the community. Members of the Board represent all the communities and population groups served by Terry Reilly and include people with a wide array of talents. Over half of the Board is comprised of consumers of our services.

## Committee Membership

If you are interested in participating on one of the committees below, please contact Executive Director Timothy Brown, [tbrown@trhs.org](mailto:tbrown@trhs.org).

**Finance:** *Sr. Maura Clark, Dr. Fred Helpenstell, Erik Johnson, Dr. Bob Ring*

**Foundation:** *Helen Carter, Jack Peterson, Susie Reed, Marianne Ware*

**Marketing and Funds Development:** *Roger Aguilar, Helen Carter, Patrice Davies, Michelle Hicks, Cindy Mueller, Marianne Ware*

**Personnel:** *Mike Duggan, Denise Kohetz, Robyn Page, Rosie Delgadillo Reilly*

**Quality:** *Jim Sola, Valerie Steffen, Jack Swaim*

# From the Top

Dear Friends:

This report is designed to provide you with insights on what our team of nearly 240 employees and many volunteers has been up to over the past year in our continued effort “to strengthen the communities we serve by improving their health and quality of life”. By far the largest project undertaken by Terry Reilly over the past year was Allumbaugh House - a community partnership we are proud to have been selected to manage and operate for the region. You can also read how we have put a new OB ultrasound to use improving care during pregnancy and how we have been preparing for our 40th Anniversary by providing \$80,000 worth of no-fee dental services to those experiencing homelessness in the Treasure Valley. This dental project was undertaken because Idaho had the 4th highest increase in homelessness in the nation between 2007 and 2010; in spite of this, our State Legislature recently voted to eliminate dental benefits for all adult Medicaid patients, which will greatly affect the homeless population, many of whom are covered by Medicaid due to disability.

While all of the projects and special activities undertaken at Terry Reilly are important to us, the most significant accomplishments occur on a daily basis. Each day, our outstanding team members change lives through prevention, listening, and healing - the most critical work we undertake. Our employees are pulling teeth to relieve pain, delivering healthy newborn babies, repairing physical wounds with stitches or casts, and healing the emotional wounds of sexual abuse and addiction. We never cease to be amazed that each year we can do this work for 30,000 people, more than 20,000 of whom lack health insurance. Thank you for your support and partnership, which makes this all possible.

Finally, we would be remiss not to include a call to action for the coming year. Terry Reilly has several active committees that are working to improve our organization and the health and quality of life of the communities we serve. We hope that you will consider joining our work by volunteering on one of our committees. Please contact either of us to get involved.

Sincerely,



Michael E. Duggan  
Chairperson, Board of Directors



Timothy J. Brown  
Executive Director



# Allumbaugh House Opens

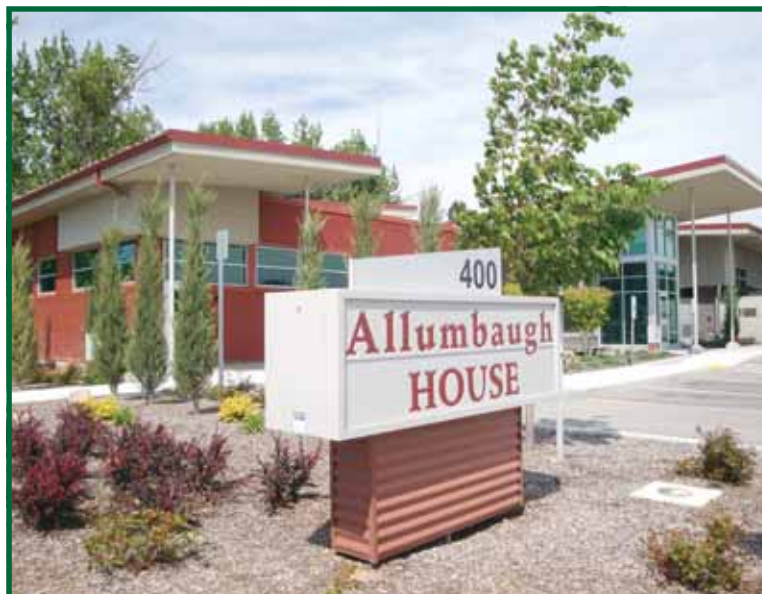
Last year, after successfully completing a rigorous review process, Terry Reilly was awarded a unique and significant opportunity to provide mental health stabilization, medically monitored substance detoxification, and sobering services to Treasure Valley residents in need. On May 3rd, 2010, Allumbaugh House opened its doors to the public, under the management of Terry Reilly.

The effort came to fruition after five years of collaboration between the City of Boise, the Idaho Department of Health and Welfare, Ada County, the City of Meridian, Saint Alphonsus Regional Medical Center, St. Luke's Regional Medical Center and United Way of the Treasure Valley.

“Winning this contract opportunity,” said Cindy Miller, Nursing Manager at Allumbaugh House, “made it possible for us to fill a niche of care that before was not provided in the community.”

Currently, there are no other facilities in the state offering the same kind of blended services in a single location. In fact, the model being utilized by Allumbaugh House is currently being reviewed by mental health professionals in northern Idaho as well as eastern Idaho as a potentially credible way to assist patients living in these areas as well.

Allumbaugh House is open to both male and female residents of Region IV (Ada, Boise, Valley and Elmore Counties) who are 18 years or older. Priority is given to clients who are low income and/or lack health insurance coverage, which is in keeping with Terry Reilly's mission statement and philosophy. The average length of stay at Allumbaugh House is five days; however, the length of stay is tailored to best meet the needs of each patient.



## Allumbaugh House by the Numbers:

Number of admissions, May 2010 - March 2011 (11 mos.):	1,306
Ages:	18-19: 0.5% 20-29: 21% 30-39: 25% 40-49: 31% 50-59: 22% 60+: 0.5%
Ethnicity/race:	White, non-Hispanic: 90% Other: 10%
Gender:	Male: 68% Female: 32%
Completed full course of treatment:	75%
Homeless/transitional housing/doubled up:	39%
Veteran:	8%
Female head of household:	8%
Services:	Mental Health: 31% Detoxification: 63% Sobering: 6%

# Allumbaugh House Opens (cont.)

A designated professional must make referrals for emergency mental health care or sobering services. To ensure that patients' needs are met, Allumbaugh House has partnered extensively with qualified professionals and organizations such as area hospitals, health care providers, law enforcement departments, the Idaho Department of Health and Welfare, local shelters, and drug and alcohol health providers. However, individuals can also self-refer for medically monitored detoxification services. Every effort is made to streamline referrals into Allumbaugh House, allowing timely access to care.

Nearly 40% of Allumbaugh House patients state they are homeless, living in a shelter, doubled up with family or friends, or living in some other form of transitional housing.

Many of these individuals need on-going mental health and/or medical care upon discharge. As a result, Allumbaugh House and Terry Reilly Medical – Boise work closely to meet the needs of patients. Staff persons at both sites have worked diligently over the last year to integrate Allumbaugh House into the network of mental health and medical care offered within Terry Reilly, providing vital continuity of care for these patients.

## Joyce's Story:

Joyce suffered from alcoholism for a long time before finally getting the help she needed at Allumbaugh House, Boise's new detox and emergency mental health facility managed by Terry Reilly.

In the past she had been admitted to a twenty-eight day in-patient recovery program as well as multiple other out-patient and in-patient programs. Nothing seemed to work: she simply could not manage to get and stay sober on her own.

"I had completed an out-patient program at a different center and returned to where I had been living and working for years. Soon after returning, I relapsed and this wasn't the first relapse I had had," recalled Joyce. "I quickly returned to my old habits of working long hours, having long lunches and dinners with clients, and my lifestyle. But, it didn't take long for me to realize I was in trouble."

Joyce realized she could not stay sober, so she returned to Idaho where her family lived and were willing to support her in any way they could.

"When I arrived at Allumbaugh House, I had reached my breaking point," Joyce remembered. "The counselors helped me finally 'get it.' They allowed me to spend time thinking about what I was doing to myself physically and emotionally, and I finally recognized it. Now, I am staying in Idaho for as long as it takes me to get well."

Today, Joyce is exploring new opportunities and for the first time is optimistic about her recovery. She is healthy. She is sober. In fact, Joyce has been sober for nine months. "I feel great now and I am enjoying life and not living in fear," stated Joyce. "The help I got at Allumbaugh House has made all of this possible for me."

# Dental Care for the Homeless

In celebration of its upcoming 40th anniversary, Terry Reilly provided \$80,000 in dental services for homeless persons, at no charge to the patients, through its dental clinics in Boise and Nampa. Both minor and major dental services were provided such as oral exams and X-rays, root canals, partial bridges, and dentures. The story of José shows the huge impact of these services on both health and employability.

## José's Story:

Despite all of the hardships José has suffered during the past ten years, he is one of the most gracious and upbeat people you could ever hope to meet. He likes to laugh, and he likes to smile. But late one night while he was working a night shift at the restaurant where he was employed, both of these pleasures were stolen from him.

Three minors, all male, entered the restaurant. It was obvious to José that they had been drinking and that they were disturbing some of the customers. José asked them to quiet down but then was attacked by all three for doing so. They punched him and kicked him in the head. By the time a customer finally intervened, the boys had fled, leaving José bleeding on the floor.

He was hospitalized but after being released, his teeth became loose and then ultimately fell out. He then discovered that he had lost his job and not long after that, his apartment as well. Disputes about his insurance and entitlement to Worker's Compensation funds dragged on for months. Ultimately, José gave up trying to win the fight.

With no teeth, he could no longer eat solid foods. Soon his blood sugar levels became an issue and he was diagnosed with diabetes. As his funds dried up, he was forced to reduce his normal intake of insulin in order to make his supply last longer; as a result, he ended up hospitalized at St. Luke's Meridian Medical Center for three days. It was there that he met Teresa, the case



*José at his last dental checkup showing off his smile to Dr. Lind.*

manager for Terry Reilly's medical clinic in Boise, and things started to turn around. She helped José get accepted into Terry Reilly's 40th Anniversary expanded homeless dental program that ultimately provided the dental services that were needed to repair his teeth. Then, José found an apartment to share with a friend and he has successfully managed to keep his blood sugar at optimum levels.

"I was so self-conscious, I couldn't go on face-to-face job interviews," José recalled. "Now, I am able to laugh and smile again without being embarrassed. I haven't been sick, and I am confident I will finally be able to seek gainful employment again in the restaurant business. If it wasn't for Teresa, and the Terry Reilly dental program she was able to get me into, I don't know what I would have done. Things are getting better every day."



# Ultrasound Speeds Vital Information



Thanks to a generous grant from the Laura Moore Cunningham Foundation for a new obstetrical ultrasound, pregnant women and their care teams at Terry Reilly's medical clinic in Nampa now have access to clinical information two weeks earlier than with the previous ultrasound.

The new ultrasound allows our physicians to have better ultrasound images upon which to base the age of the fetus and hence, the mom's due date. Ultrasounds are routinely taken in the 7th to 10th week of pregnancy, or as soon as possible if she begins care later. Accurate due dates are especially important for determining appropriate treatment in cases where the doctor is considering inducing labor early for medical reasons, for twins or other multiple births, or if the mom goes into premature labor on her own.

The ultrasound also allows us to monitor the amount of amniotic fluid, especially in high risk pregnancies or where the baby does not appear to be growing normally. It is sophisticated enough that our obstetrician can do specialized tests in our clinic that in the past would have required a trip to the hospital.

## Anna's Story:

Anna had been trying to have a child for over 20 years. She was now 44 years of age and had had three previous miscarriages. She recently had an appointment with Terry Reilly physician Stuart Black to follow up on a positive pregnancy test. She was extremely anxious and worried she would lose this baby, too. Because the resolution of the new ultrasound machine is so great, Dr. Black was able to see that the fetus was doing well and they were able to hear the heartbeat with the Doppler attachment.

As Dr. Black reports, "I have since seen Anna again and the ultrasound confirmation of a continued healthy pregnancy was a great relief to my patient and to me. I really appreciate the fact we have this essential tool to help those in need."

## Mandy's Story:

Mandy and her husband Mark were not planning on having another baby – at least not yet. But she got pregnant, even with an IUD in place. Her doctor at Terry Reilly removed the device, which was followed by some bleeding over the next few days. Mandy and her husband were anxious when they met with Terry Reilly nurse Jennifer for Mandy's initial pregnancy interview.

To Mandy and Mark's delight, Jennifer was able to see the baby's heart beat at only 6 weeks of pregnancy. Mandy and her husband were reassured that the baby was alive and doing well a full 2 weeks earlier than would have been possible with our older ultrasound.

# We Are Terry Reilly

## Physicians

Jonathan Bowman, MD  
Stuart Black, MD  
Tara Erbele, MD  
Alyson Feigenbaum, MD  
Olivia Galvez, MD  
Sarah Hollopeter, MD  
William Laitinen, MD  
Dennis Landers, MD, PhD  
Mark Mering, MD  
Michael Millward, MD  
Heather Nichols, MD  
Christopher Partridge, MD  
Kathryn Potter, MD  
Rebecca Ratcliff, MD



## Medical & Mental Health – Boise

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Deborah Butte, PMHCNS-BC  
Blanca Delucio  
Alyson Feigenbaum, MD  
Bethany Gadzinski  
Yesenia Guerrero  
Kendra Lutes, LCPC  
Maribel Martinson  
Anthony Millward, PA-C  
Teresa Moscrip  
Janie Ortiz  
Shane Vlcek, PA-C



## Medical & Mental Health – Caldwell

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Angel Lorta  
Caroline Ortiz  
Juanita Torres



# We Are Terry Reilly

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Terry Ruelas, LMSW, CADC



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Daniel Hernandez  
Betty Holzhey  
Erica Mendoza  
Amber Miller, LPC  
Lidia Moore  
Faith Peterson, CFNP



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Jessica Gonzaga  
Kathryn Potter, MD  
Ryan Rowan, PA-C





# We Are Terry Reilly



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Veronica Arrieta  
Julia Barcelo, PA-C  
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Stuart Black, MD  
Jonathan Bowman, MD  
Elizabeth Brewer  
Diane Bromenschenkel,  
MT, ASCP  
Lucy Camacho  
Priscilla Campbell  
Jerold Cantor, FNP  
Sandra Cardona  
Margarita Cervantes  
Amanda Chavez  
Liseth Davis, LMSW  
Silvia DeAnda-Napoles  
Elizabeth Domero  
Lawrence Egger, PA-C  
Libby Engebrecht, LCSW  
Elsa Flores  
Doris Fuentes  
Maria Garcia

Mary Garcia  
Maria Garza  
Kyle George, PA-C  
Megan George, PA-C  
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Irma Guzman  
Brady Hamilton, PA-C  
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Lisa Lawrence, Psych NP  
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Tammy Martin  
Mark Mering, MD  
Evelyn Meza  
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Donald Morrison, RN  
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Kathryn Potter, MD  
Ricardo Ramirez Hernandez  
Sylvia Ramos  
Leticia Rios  
Dora Rodriguez  
Mary Rueda, LPN  
Lorena Ruiz  
Rosa Sandoval  
Jody Seely, RPH  
Talia Sierra, PA-C  
Juanita Silva, LPN  
David Snyderman, PA-C  
Michael Standley, RPH  
Jennifer Street, MT, ASCP  
Lucinda Thomas  
Dianne Tiffany  
Michael Triolo, RPH  
Sara Whitneck  
Xochitl Yanez

# We Are Terry Reilly



## Dental

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Ana Anaya Garcia  
Virginia Badley  
Connie Ball  
Anel Barajas  
Roberta Barra  
Carrie Bousquet  
Annette Browning  
Aline Butts, RDH

Jennifer Clair  
John Delaney, DDS  
Audra Dressen  
Jerry Gomez, DDS  
Noelani Hamilton  
Anneliese Haws, DDS  
Cecilia Hickam, RDH, MED  
John Kriz, DDS  
Dena Lacer  
Maria Leon  
Daron Lind, DDS

Christopher Loomis, DMD  
Jeanny Martell  
Jim Neerings, DDS  
Carrie Olewinski  
Dorothy Simmons  
Lupita Tamez  
Heather Trowbridge  
Marquita Veldhouse  
Rosario Villicana  
Leticia Weir  
Angelica Zavala



# We Are Terry Reilly

## SANE Solutions

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Fax (208) 345-3502

408 N. Allumbaugh  
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207 16th Ave. N.  
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Fax (208) 467-7684

1224 1st St. S., Ste. 302  
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Britney Journee, LCPC  
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Joseph Morisette LCPC, MED  
John Reyna, LCPC  
Stephen Schrader, LCPC  
Stephanie Seader  
Kathy Stimpson  
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## Allumbaugh House

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Jessica Ferguson, BSN  
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Catherine Garcia, RN  
Riley Gray  
Ann Haelan, RN  
Donnie Harris, CADC  
Nesha Jennings  
Anne McDonald  
Cynthia Miller, RN-BC  
Steven Peterson, RN  
Paul Pina, LPN  
Alisa Seydel  
Teresa Spurrier, LPN  
Robert Warrick, RN  
TinaMarie Winn



# We Are Terry Reilly

## Administration

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Dennis Hansen  
Kathleen Harris  
Christine Hendriksen  
Shaunna Johnson  
Barbara Korn, CPA  
Johanna Kratt, CPC  
Karen Kuhn  
Paulette Laird  
Norma Lino  
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Michael McCoy  
Rodney McKnight  
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Juana Ortiz-Leos  
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Sally Rowse  
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Danny Shadix, MCSE  
Susan Smith  
MaryAnn Stein-Smith  
Roxanne Vidales

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Shannon Blackstock, Human Resources Manager  
Jonathan Bowman, Physician, Medical Director  
Diane Bromenschenkel, Laboratory Manager  
Timothy Brown, Executive Director  
Kathleen Castaneda, Data Manager  
Bethany Gadzinski, Homeless Services and Medical Operations Program Manager  
Bobbie Gamel, Administrative Secretary  
Christine Hendriksen, Support Services and Compliance Manager  
Barbara Korn, Chief Financial Officer  
Karen Kuhn, Credit and Collections Manager  
Jeffrey Larsen, Medical Operations Director  
Mark McCullough, Clinical Supervisor, SANE Solutions  
Cynthia Miller, Nursing Manager, Allumbaugh House  
Donald Morrison, Nursing Manager, Medical Division  
Cena Phillips, Front Office Manager, Medical Division  
Lorena Ruiz, Assistant Front Office Manager, Medical Division  
Ann Sandven, Chief Development Officer  
Dan Shadix, Information Technology Systems Administrator



Dorothy Simmons, Dental Office Manager  
Kathy Stimpson, Administrative Secretary, SANE Solutions  
Heidi Traylor, Behavioral Health & SANE Solutions Director  
Roxanne Vidales, Purchasing/Accounting Specialist  
Dan Watt, Dental Director

# Donors: April 2010 — March 2011

## Individual Giving - \$100 or More

Honor roll: 5 or more years of consecutive giving

### Benefactor (\$10,000 +)

Ellen Bush

### Patron (\$5,000 - \$9,999)

Deann & Larry Mendenhall

### Enthusiast (\$2,500 - \$4,999)

Rosemary Curtin

John & Karen East

### Supporter (\$1,000 - \$2,499)

Norm & Ellen Batt

Russ & Janet Buschert

Fritz & Gene Dickey

Ray Flachbart

Jack & Penny Harrison

Faye McCall

Richard & Susan Parrish

Marshall & Martha Priest

Suzanne & Bob Rainville

Peter & Margie Reedy

Steve Sadicario

Tracy Sauerwein & Jeff Larsen

Kevin & Pam Storms

Eloisa Walker

Theresa Weiland & Steve Csik

Cyd Weiland & Rob Smith

### Friend (\$500 - \$999)

Michael Benton & Beth Rasgorshek

Julie & Julio Bilbao

Timothy Brown

Lois Coulter

Gregory & Valerie Dawidczik

Molly Haarhoff

Bill & Anke Hall

George & Bev Harad

Karin Hart

Margaret & Michael Henbest

Suzanne Janzen & Jay Dark

Johanna Jensen

Charles & Sonia Mastache

Stanley Hall & Elizabeth Olberding

Mark & Janice Patton

Steven Pennie

Jack Peterson

Stone Give Project

Kathleen Romito & Peter Sacks

Ann Sandven

Shannon Satz

Marilyn Shuler

Erwin Teuber

Sally E. Thomas

Bonnie Thorpe

Kirby & Cheryl Vickers

### Admirer (\$250 - \$499)

Fred Alleman

Steve & Julene Andrews

Harmon Avera, Jr.

Denise Baird

Joseph & Janet Bejsovec

Susan & Bruce Bistline

Sky Blue & Janet O'Donnell

Leslie Clement

Mary Anne Cox

Greg Daggett

Ken & Jane Dunbar

Bill Freeman

Alice Hennessey

Mary & Joseph Henscheid

Andrew Huang

Errol Jones & Susan Rainey

Mary Kimmel

Kathy Lee & Alan Pitt

Melissa Mezo

R. H. Miller, MD

Connie Mumm

Christine Pickford

Georgiann & Rich Raimondi

Jacqueline Rivas-Barker

Dianne & Chuck Robertson

Bill Roscoe

Paula Warren

Bret Wheeler

### Fan (\$100 - \$249)

Mr. & Mrs. David L. Barber

Richard Barger

G. Anne Barker

Kevin & MaryPat Barr

Warren Bean

Sanne Beavin

J. Charles & Gladys Blanton

Susan & Bill Bochner

Linden Boice

Marcia Bondy

Jonathan & Joyce Bowman

Paul & Carol Boyd

Luanne Briggs

Mary Brown

Patricia Buersmeyer & Daniel Black

Joie Burns

Tricia Canaday

Helen & Scott Carter, Jr.

Mary Carver

Sr. Maura Clark

Michael & Maria Clayton

Michael & Beth Collette

Ted & Mary Colwell

John & Jacqueline Cooney

Thomas & Brenda Corbin

Carol Cronin Kriz & John Kriz

Bill & Berit Crookham

E. Louisa Crow

Heidi M. Cunningham

Scott & Kathleen Curtis

Rosie Delgadillo Reilly

Del & Susie Dickerson

Cathy Downs

Betsy Dunklin & Chip Cole

Karen Early

Susan Eastlake

Libby Engebrecht

Judith Ferro

Helen Fisher & Mark Seyfried

Elizabeth Foster

John Franco

Jeffrey Frechette

Tom & Joni Frey

Naomi Frye

Judith Gaarder



# Donors: April 2010 — March 2011

**Albert Gabiola**

Joseph Gallas

Joan Gay

**James Glendinning**

David & Anne Moree Goss

A. Richard Grant

Connie Grover

Tom & Patsy Hamilton

Rob & Annette Hanson

Larry & Willa Harrelson

**Ruth Harris****Paul & Christine Hatab**

Lois Hatten

Lance & Tricia Hebdon

**Fred & Sus Helpenstell**

Michelle Hicks & Anthony Thomas

Sharon & Warren Hoeger

Mr. & Ms. James Holden

Claudia Holder & Vera Ellison

Martha S. Horton

Bonita Hunter

David & Rebecca Jauquet

D. H. & I. J. Jenkins

**Diane Kaplan****Bill & Judith Karst**

Keith & Iris Kendall

Monte M. & Susan A. Kiracofe

**Mark & Yvonne Kirkpatrick**

Frederick & Jennifer Klein

**Elaine & Steve Koenig**

David & Laurie Koga

John Kopplin

Travis & Danielle Krawl

Al Kristal

**Karen Kuhn**

David & Patricia Lachiondo

Dan & Carole Lamet

Judd & Sandra Lanham

**Gail LeBow**

Maria Mack

Kristin Madril

Giles Wilson Maloof

**Dorothy Martindale**

Russell McKinley, DDS

**Dr. & Mrs. Thomas McMeekin**

Knox & Sue McMillan

**Linda McVeigh**

Kendal & Donna Meier

Mark Mering & Laura Tirrell

Henry Miller

**Dr. Stephen Montamat &****Dr. Rosa Terrazas-Montamat**

James & Cheryl Newmark

Chris O'Brien

Chris Ode

Robert Olson

Carlton & Catherine Parker

Darrel Perry

Ron, Deanna, & London Perry

Tristan Pitt

Rick Poplack

David & Rebecca Proctor

Mark & Betty Purdy

**Alan & Deborah Raney****Joseph & Jessie Rasgorshek**

Gabi Renwick

**Anthony Rerecich & Lois Boulware**

Robert & Dorothy Ring

Richard Ringelstetter

Dennis & Judith Samer

**Lars Sandven**

Gerald & Connie Schroeder

Stephanie Seader

**Donald Shaff**

Steve & Bev Shallberg

Adena Shipton

**Ivan Shulman**

Randy & Beth Shuman

Bonnie Shuster

**Jerry & Laurene Stanford**

Lori Steele & Janie Burns

Valerie Steffen

Denise Sukkar

**Clint & Darlene Travis**

Heidi Hart & John Traylor

Stefan Uhlenbrock & Rita Klein

Thomas & Rebecca Valasek

Eva Van Curen

Sue Walker

Fritz & Janet Ward

Richard Weibye

Karen Wetherell

Fran Wolfe

Kathleen Yochum & Stephen Cox

Laurie & Stanley Zuckerman



*Gail LeBow, Diane and Bill Clayton, Rosie Reilly at March 2011 Friends of Terry Reilly event.*

*Special thanks to our  
medical and dental volunteers,  
businesses and individuals  
for their generous gifts in kind.*



*Although we make every attempt  
to list names correctly,  
please notify us if there is an error.*



*Board member Robin Page, Roman Usabel from the Marsing Community Disaster Auction, Faith and Jack Peterson, and Michael Benjamin assist at ribbon cutting for the completed remodel of our clinic in Marsing.*

# Donors: April 2010 — March 2011

## Gifts from Foundations, Corporations, & Other Groups

*Note: Our Annual Report recognizes donations of \$100 and over. Please see page 23 for Federal and other public revenue. Excludes donations for Allumbaugh House. Honor roll: 5 or more years of consecutive giving.*

<b>United Way of Treasure Valley</b> . . . . .	<b>\$199,000</b>	Idaho Community Foundation,	
M.J. Murdock Charitable Trust Fund . . . . .	\$46,300	Southwestern Region Greatest Need Fund . . . . .	\$2,000
The Laura Moore Cunningham Foundation, Inc. . . . .	\$35,000	Larry Barnes Foundation . . . . .	\$1,353
<b>The John F. Nagel Foundation, Inc.</b> . . . . .	<b>\$31,000</b>	Hewlett Packard Company Foundation . . . . .	\$1,930
Idaho Community Foundation		Southwest Idaho Combined Federal Campaign . . . . .	\$1,263
The Gladys E. Langroise Advised Fund . . . . .	\$30,000	Idaho Community Foundation	
<b>McAuley Ministry Fund</b> . . . . .	<b>\$25,000</b>	Bernie & Warren McCain Fund . . . . .	\$1,000
The Julius C. Jeker Foundation, Inc. . . . .	\$25,000	PacificSource Health Plans . . . . .	\$1,000
<b>Susan G. Komen for the Cure, Boise Affiliate.</b> . . . .	<b>\$34,050</b>	Harry W. Morrison Foundation, Inc. . . . .	\$900
<b>Camille Beckman Foundation.</b> . . . .	<b>\$10,000</b>	<b>Shepherd of the Valley Lutheran Church</b> . . . . .	<b>\$500</b>
The Tidwell Idaho Foundation . . . . .	\$7,500	One Stone, Inc. . . . .	\$420
<b>Idaho Power, IDACORP, Inc. &amp;</b>		Matthew G. Norton Co. . . . .	\$390
<b>Ada/Elmore Employee Community Fund.</b> . . . .	<b>\$5,400</b>	Costco Wholesale . . . . .	\$265
Home Federal Foundation. . . . .	\$5,000	Exchange Club of Nampa . . . . .	\$253
<b>The Whittenberger Foundation.</b> . . . .	<b>\$5,000</b>	Healthwise, Inc. . . . .	\$150
Karcher Metro Express Car Wash, LLC . . . . .	\$4,587	Ace P. C. . . . .	\$100
Ronald McDonald House Charities . . . . .	\$4,000	Barbara & Jay Rosenfield Family Fund . . . . .	\$100
Ronald McDonald House Charities of Idaho . . . . .	\$4,000	Chasan & Walton, LLC . . . . .	\$100
<b>Tate Family Charitable Trust.</b> . . . .	<b>\$4,000</b>	<b>First Congregational Church</b> . . . . .	<b>\$100</b>
Idaho Community Foundation		Hugh Mossman, Attorney At Law . . . . .	\$100
Hay Family Fund . . . . .	\$3,340	Irish, Cardon, & Bernhardt, LLP . . . . .	\$100
Kissler Family Foundation Philanthropic Gift Fund . . . . .	\$3,000	JGT Architecture . . . . .	\$100
Bank of America Foundation. . . . .	\$2,500	Valley Hi Ranches . . . . .	\$100
Wells Fargo Foundation . . . . .	\$2,500	Welsh/Garcia Productions . . . . .	\$100

## Eat, Drink, and Be Healthy

Last October, Terry Reilly added a new fundraising event – a gala dinner featuring local food and drink. “Eat, Drink, and Be Healthy” was held at the Idaho Shakespeare Festival Interpretive Center and included live, silent, and “reverse” auctions, led by MC David Lachiondo. The dinner raised funds to support Terry Reilly. Our thanks to our inaugural sponsors: *the Boise Consumer Coop* and the *J. R. Simplot Company* and to our Honorary Chairperson, *Mrs. Velma Morrison*, to all those attending, and to Terry Reilly’s hardworking *Foundation Committee*.





# Bob LeBow Bike Tour

## Bob LeBow Bike Tour Sponsorships

*Note: Bike Tour sponsorships cover sponsorships for 2010 and 2011 rides, based on when the donation was received between April 2010 and March 2011. Bolded sponsors have contributed to 5 or more consecutive bike tours.*

<b>Blue Cross of Idaho Foundation for Health, Inc.</b> . . . . .	<b>\$5,000</b>
Commercial Tire . . . . .	\$5,000
<b>St. Alphonsus Health System</b> . . . . .	<b>\$4,250</b>
Boise Consumer Coop . . . . .	\$3,000
Bonneville Billing & Collections . . . . .	\$2,500



<b>Emergency Medicine of Idaho.</b> . . . . .	<b>\$ 2,500</b>
<b>Anderson Lap-Band.</b> . . . . .	<b>\$1,000</b>
<b>Bank of the Cascades</b> . . . . .	<b>\$1,000</b>
Gail LeBow . . . . .	\$1,000
Jensen Eye Associates, PLLC . . . . .	\$1,000
<b>REI</b> . . . . .	<b>\$1,000</b>
<b>White Peterson Attorneys at Law/Phil Peterson.</b> . . . . .	<b>\$1,000</b>
Key Bank Foundation . . . . .	\$750
<b>Clayton Tree Farms</b> . . . . .	<b>\$500</b>
Evergreen Home Loans . . . . .	\$500
Intermountain Medical Imaging, L.L.C. . . . .	\$500
<b>Jim &amp; Cheryl McNabb</b> . . . . .	<b>\$500</b>
<b>Northwest Farm Credit Services</b> . . . . .	<b>\$500</b>
<b>SmileWorks</b> . . . . .	<b>\$500</b>
Zamzows . . . . .	\$500
Cornilles Financial Services . . . . .	\$300
Pacific Western Training . . . . .	\$300
Washington Trust Bank . . . . .	\$300

## Who Was Bob LeBow?

Bob LeBow MD, MPH (1940-2003) was recruited by Terry Reilly in 1972 to be the Clinic's first Medical Director. Over more than 30 years as a family practice doctor, he did everything from obstetrics to geriatrics. Bob was a caring and compassionate physician and a passionate patient advocate. A life-long cyclist, Bob regularly rode to the clinic, the hospital and even to make house calls for his patients. During his time off, Bob worked as a consultant in more than 20 developing countries and rode his bike over 200,000 miles on six continents.

For many years Bob dreamed of a Zero Pay Fund for the Clinic's most vulnerable patients. In July 2002, Bob suffered a catastrophic bike accident. While in intensive care, Bob said that he wanted to be a catalyst to help alleviate suffering. With generous donations from friends and family, along with proceeds from his book, *Health Care Meltdown*, the Zero Pay Fund became a reality in February 2003. The proceeds from the annual Bob LeBow Bike Tour benefit the Zero Pay Fund and help fulfill Bob's dream of affordable, accessible and comprehensive health care for all.



*Bob and Gail LeBow, June 2002*

# Legacy and Major Gifts

## Become a Terry Reilly Legacy Member!

Legacy society members include: *Mark Clark and Sharon Katz, Carol Cronin-Kriz, Gail LeBow, Ann Sandven, Erwin B. Teuber, and Murray Ward.* We created the Society in 2003 to encourage donors to remember Terry Reilly Health Services in their will or other planned gift. Bequests may be made to support current operations or the Terry Reilly Health Services Endowment at the Idaho Community Foundation.

Joining the Society is as easy as notifying us of your intent to make such a donation. Donors may elect to remain anonymous or to allow their name to be published to encourage others to make similar gifts. For more information, please contact our Chief Development Officer at 318-1258.

## Terry Reilly Endowment

The Terry Reilly Health Services Endowment is held by the Idaho Community Foundation. The Endowment benefits all the programs at Terry Reilly; currently no withdrawals are being made. Donations may either be made to Terry Reilly or directly to the Idaho Community Foundation.

Our thanks to FY 2010 donors: *Errol Jones; Karen Kuhn.*

## Friends of Terry Reilly

The Friends of Terry Reilly recognizes those individuals who donate \$500 or more to support our healing mission during the year. In addition to those whose names are listed on page 16 in the Supporter category on up, additional CY 2010 members include: *Helen Carter, David Edmark, Christine Pickford, Anthony Pori, Georgiann & Rich Raimondi.*

## Terry Reilly Sustainers

2010 marked the beginning of the new Terry Reilly monthly giving club, Terry Reilly Sustainers. Donors who make a monthly giving pledge of \$10 or more using their debit or credit cards are automatically enrolled. Donations may be made to the Terry Reilly Endowment, to current operations, or to designated capital campaigns. Inaugural members include: *Connie Grover, Karen Kuhn, Ann Sandven, Moscelene Sunderland, Laurie Zuckerman.* Our thanks go also to our Honorary Sustainers, those who donate to Terry Reilly through payroll deduction to United Way or other workplace campaigns.

# A Brief History

Forty years ago, Terry Reilly, a conscientious objector in the Vietnam War era, and his wife Rosie Delgadillo Reilly arranged with Dr. Clarence McIntyre for voluntary medical services for the migrant farm workers' children who were being tutored at their home on Nampa's north side. The experience helped to open the eyes of many local, regional, and national leaders to the plight of the large medically underserved population in the Treasure Valley area. Federal Public Health Services grant resources and strong local advocacy enabled launching the first actual clinic under the name Community Health Clinics, Inc., a new not-for-profit corporation.



*Terry Reilly's original logo, designed by John Delgadillo*

With a focus on serving low-income and uninsured farm workers as well as other “medically indigent” of all ages, the organization grew quickly. In addition to Nampa, clinics were started in Homedale, Parma, and Marsing during the 1970s. The corporation was (and still is) governed by a representative group of clinic patients and other community leaders who have assured that the mission of serving the underserved remains as the central purpose of the organization. Under Terry's leadership, advocacy and program development were strong themes. Among the more notable accomplishments from those efforts was the SANE Solutions program, which has grown to become a major component of services offered. Several federal grants began an involvement in teen pregnancy, both its prevention and the care of pregnant teens, which has continued. Following the tragic death of its founder in an April 1986 small plane crash while he was campaigning to become Idaho's Lieutenant Governor, the clinic system adopted the business name (dba) of Terry Reilly Health Services.

In 1988, the Parma Clinic was sold and the Boise Clinic opened, targeting the homeless population. During the early 1990s dental services were added, as were mental health services. Our medical clinic in Melba opened mid-summer 2002. Terry Reilly's dental clinic in Boise opened in 2000 and dental clinics in both Melba and Homedale opened in 2003. Our newest medical site - Caldwell - began providing primary medical care in September 2006. Terry Reilly has always emphasized health promotion and disease prevention activities within its clinics and through outreach services. The community-based board and input from additional community representatives in the form of advisory committees remain a pivotal force in strengthening Terry Reilly's effectiveness and keeping it on track with its mission. Funding sources have diversified greatly, with increased reliance on United Way, Community Development Block Grants, local, regional, and national foundations, corporate and individual donations.



*Founders Terry Reilly and Rosie Delgadillo Reilly*

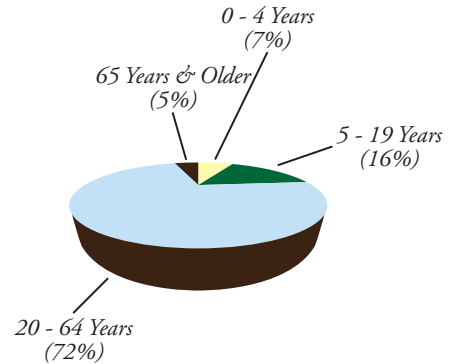
Terry Reilly can proudly claim to be one of the country's strongest, most comprehensive, most mission-driven community health centers. The vast majority of its patients would encounter great difficulties getting the care they need, were it not for the access they enjoy at Terry Reilly. Thanks to all who have made this healing touch possible.

# By the Numbers

Excludes Allumbaugh House

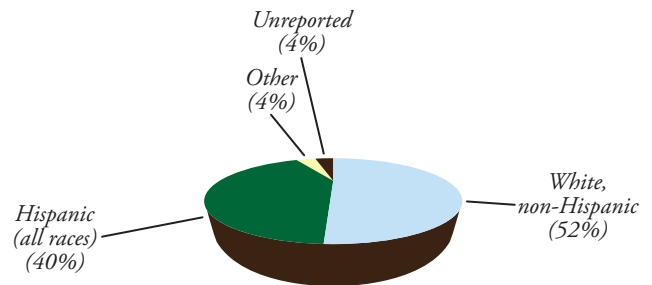
## Terry Reilly Patient Age

Age (Years)	Total	Percent
0 - 4	2,149	7%
5 - 19	5,045	16%
20 - 64	21,846	72%
65 & Older	1,482	5%
<b>Total</b>	<b>30,522</b>	<b>100%</b>



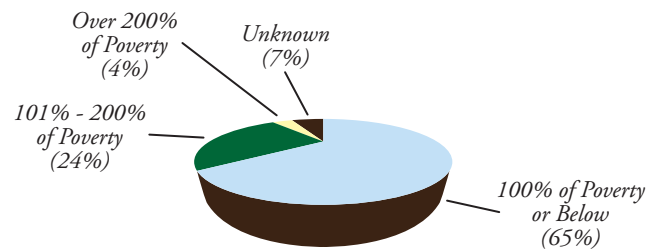
## Terry Reilly Patient Race / Ethnicity

Race / Ethnicity	Percent
White, non-Hispanic	52%
Hispanic (all races)	40%
Other	4%
Unreported	4%
<b>Total</b>	<b>100%</b>



## Terry Reilly Patient Income as Percent of Poverty

Income	Percent
100% of Poverty or Below	65%
101% - 200% of Poverty	24%
Over 200% of Poverty	4%
Unknown	7%
<b>Total</b>	<b>100%</b>

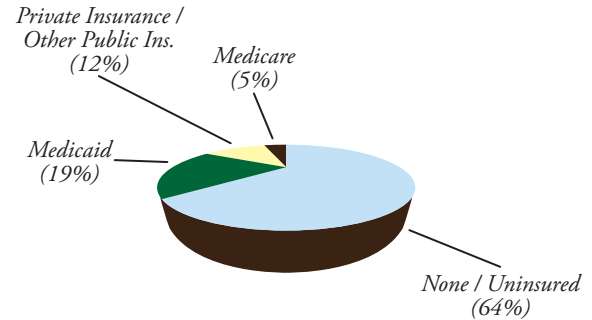


# By the Numbers

Excludes Allumbaugh House

## Terry Reilly Patient Insurance Coverage

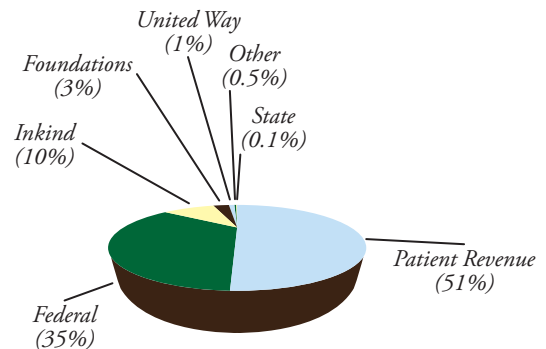
Coverage	Percent
None / Uninsured	64%
Medicaid	19%
Private Insurance / Other Public Ins.	12%
Medicare	5%
<b>Total</b>	<b>100%</b>



## Terry Reilly Revenues & Support - FYE 2011

Excludes Allumbaugh House

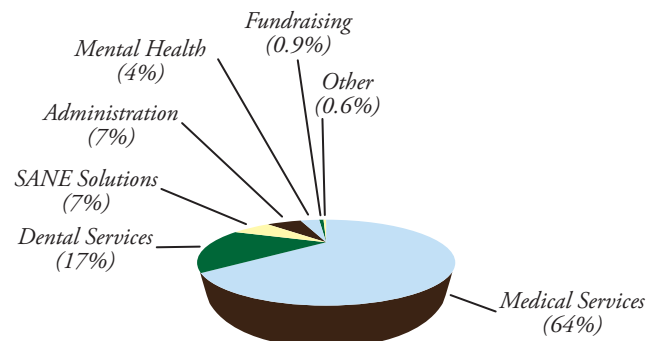
Category	Amount	Percent
Patient Revenue	\$8,900,000	51%
Federal	\$6,092,000	35%
Inkind	\$1,762,000	10%
Foundations	\$548,000	3%
United Way	\$199,000	1%
Other	\$88,000	0.5%
State	\$10,000	0.1%
<b>Total</b>	<b>\$17,599,000</b>	<b>100%</b>



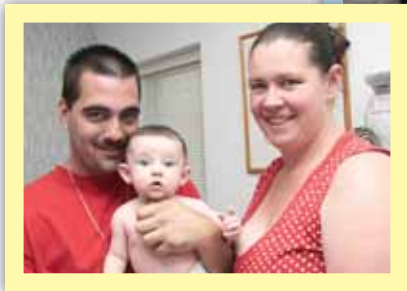
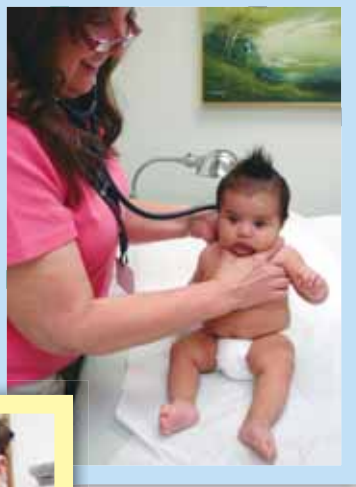
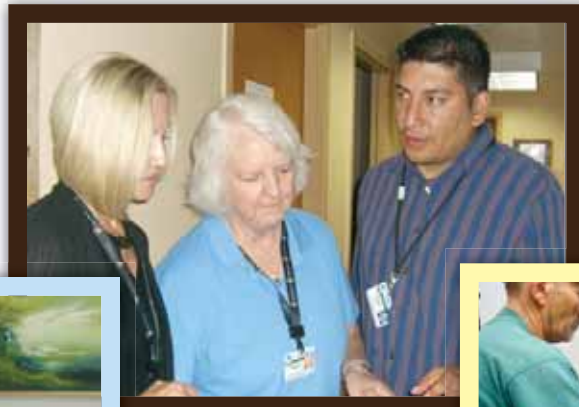
## Terry Reilly Expenses by Category - FYE 2011

Excludes Allumbaugh House

Category	Amount	Percent
Medical Services	\$10,731,000	64%
Dental Services	\$2,789,000	17%
SANE Solutions	\$1,194,000	7%
Administration	\$1,123,000	7%
Mental Health	\$643,000	4%
Fundraising	\$145,000	0.9%
Other	\$103,000	0.6%
<b>Total</b>	<b>\$16,728,000</b>	<b>100%</b>







Terry Reilly is a partner agency of United Way of the Treasure Valley.



Terry Reilly does not discriminate in its services, treatment, programs, activities, or employment.  
If you believe you have been discriminated against, contact:  
Timothy J. Brown, Executive Director

Terry Reilly  
211 16th Ave. N. | PO Box 9 | Nampa, ID 83653-0009  
Phone: (208) 467-4431 | E-mail: [tbrown@trhs.org](mailto:tbrown@trhs.org) | [www.trhs.org](http://www.trhs.org)